

Land of Quality Craftsmanship

**BILL'S**  
— AUTO BODY —

**Specializing in Collision  
and Restoration Repair**

*Call (309)342-7100  
to set an appointment*

## Quality Assurance Survey

We are always trying to improve our services at Bill's Auto Body and your input is essential. Please give a brief description regarding the following questions. You may leave your name but it is not necessary.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

How did you hear about our company?

What do you think about our service?

How do you feel about the quality of the repair?

What was your first impression when you walked into our office?

How would you rate our professionalism?

*Very Professional*

*Professional*

*Not very professional*

*Amateur*

Please let us know how you feel regarding our website. (Was it helpful, easy to navigate, difficult to read...etc)

How could we improve any of the above?

*Please mail to: 548 S. Farnham St, Galesburg, IL 61401*